

SCRUTINY COMMITTEE – ACTIONS AND OUTCOMES 2018/19

Date	Item	Actions	Comments
12 June 2018	<u>Operation of the Council Contact Centre</u>	<p>a. The Cabinet Member for Resources should investigate the benefits of reducing the number of contact centre staff on fixed term contracts by increasing those on permanent contracts.</p> <p>b. Officers should ensure that the contact centre is kept fully informed of proposed decisions and consultations that may impact upon the number of calls received.</p> <p>c. Officers should explore the use of behavioural insights into other areas of the Council's work.</p> <p>d. A light touch report would be included in the Committee's workplan for six months' time.</p>	Outcomes to be followed up at 12 March 2019 meeting.
	<u>Quarterly performance and finance report – Quarter 4</u>	a. The Leader consider including a discussion on issues relating to the survival rates for new business start-ups at the proposed small business seminar being held in the new year.	To be taken forward at the seminar due to be held in January 2019.
	<u>House of Common's Communities and Local Government Committee Inquiry into the Effectiveness of Local Authority Overview and Scrutiny Committee</u>	The Committee will explore ways of taking forward the conclusions and recommendations arising from the Communities and Local Government Committee on the effectiveness of local authority overview and scrutiny committees.	Has been discussed by all the scrutiny chairmen and awaiting new guidance. This was due to be issued by the Government by the end of 2018 but has been delayed.
10 July 2018	<u>Digital Transformation Strategy</u>	The Committee to review in twelve months' time progress with the delivery of the actions contained within the strategy identified for completion in 2018-19.	To be included in the workplan for the meeting in July 2019.

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11 September 2018	<u>One Island One Public Service</u>	The report was noted and an update would be considered by the committee at a future meeting when appropriate	Item to be included in workplan when required.
9 October 2018	<u>Quarterly Performance and Finance Report – Quarter One</u>	An item be included in the workplan to look at the Council's annual complaints report and the annual review letter from the Local Government and Social Care Ombudsman.	Item to be included in workplan at appropriate time.
6 November 2018	<u>Isle of Wight Community Safety Partnership</u>	<p>a. The proposed priorities and partnership plan were endorsed.</p> <p>b. The Committee was satisfied that the partnership has fulfilled its statutory duty.</p> <p>c. A progress report on activities should be submitted to the March 2019 meeting particularly on those areas where the Island data was above average with comparator groups.</p>	An item will be included on the agenda for the meeting on 12 March 2019 looking at progress with activities.
8 January 2019	<u>Isle of Wight Fire and Rescue Service</u>	<p>a. <u>HMICFRS inspection report</u></p> <p>i. All staff within the Isle of Wight Fire and Rescue Service be congratulated on achieving a good inspection report.</p> <p>ii. A progress report on the actions being taken to address the areas highlighted within the report for improvement be submitted to the Committee at its meeting on 9 July 2019 and then on 7 January 2020.</p> <p>iii. Fire officers discuss with other blue light services trauma support for staff.</p>	<p>Added to workplan</p> <p>To be actioned by the Lead Senior Officer for the IWFRS</p>

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		<p>b. <u>Consultation outcomes on proposed creation of a new combined fire authority for Hampshire, Isle of Wight, Portsmouth and Southampton</u></p> <p>If the proposal to create a new combined fire authority is proceeded with the Cabinet Member for Community Safety and Public Protection should ensure that any scrutiny arrangements accord with section 7.12 of the Fire and Rescue Service National Framework for England issued in May 2018.</p>	Cabinet Member for Community and Fire Safety advised.
	<p><u>Budget 2018-19 and 2019-20</u></p>	<p>a) <u>Budget Savings 2018-19</u></p> <p>i. Background to the progress with the proposed savings in the 2018-2019 revenue budget was noted.</p> <p>ii. The Committee will regularly monitor progress with revenue savings at future meetings.</p> <p>b) <u>Budget Options 2019-20</u></p> <p>A number of issues regarding the initial revenue savings for 2019-2020 had been raised prior to the Christmas break and an early response to these in advance of the meeting on 12 February 2019 would enable scrutiny to be carried out more effectively.</p>	<p>To be added to workplan.</p> <p>The chairman has reminded the Cabinet Member for Resources of the need to respond to the issues raised.</p>
	<p><u>Comments on other items due to be considered by the Cabinet on 10 January</u></p>	<p>a) <u>Revocation of planning permissions</u></p> <p>The report and recommendations were supported.</p>	Cabinet approved the recommendations

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<u>2019</u>	b) <u>Quarterly performance and finance report quarter 2</u> The revised format of the report was welcome and would assist in the Committee and the Policy and Scrutiny Committees in monitoring performance.	The Policy and Scrutiny Committees to identify any issues that they may require clarification on.
<u>Committee's workplan</u>	i. ii. The approach to monitoring effective delivery of joint arrangements with other local authorities should be considered for inclusion in the workplan. Work was progressing with the enquiries into commercialisation and collaboration with town and parish councils.	Included in workplan. Reports to be made at future meetings.
<u>Members question time</u>	A question was raised by Councillor Gill Kennett, the IW Association of Town and Parish Council representative on the committee, about assessing the social impact of changes in the revenue budget. The chairman indicated that he would discuss this matter with her.	The chairman and Cllr Kennett have met. The Centre for Public Scrutiny's publication "Social Value Matters" identified as a useful aid.